

SECURITY TIP

At Coast360 Federal Credit Union, the security of our member information is a priority. To help you keep your information safe, please be aware that:

- Coast360 will never contact you and ask for your username, password or other phone or online banking credentials.
- Coast360 will never contact you and ask for your credit or debit card number, PIN, or security code.

Scan the QR code below for more
Member Security Tips.



<https://www.coast360fcu.com/securitytips>



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Federally insured by the NCUA.
Equal Housing Lender



Coast by Phone

Together we thrive.



IMPORTANT!!!

For your safety, please do not use Coast by Phone while driving or operating machinery.

Coast by Phone Menu Toll-Free 1.866.725.8624

- ☉ For Account Balance [Press 1]
- ☉ For Account History [Press 2]
- ☉ For Cross-Member Transfers [Press 3]
- ☉ For Funds Transfer or Payment [Press 4]
- ☉ For Card Services [Press 5]
- ☉ To Change Your Access Code [Press 6]
- ☉ For Credit Union Information [Press 7]
- ☉ Return to Main Menu [Press 3*]
- ☉ Voice Recognition [Press 8*]

With Coast by Phone, you can access your account at any time, using any touch-tone phone. Once you're set up, you'll be able to enjoy all the convenient features Coast by Phone has to offer 24/7.

SELF-ENROLLMENT

Easily self-enroll in Coast by Phone—just follow the steps below to set up your access quickly and securely.

1. **Call our toll-free number** using any phone number we already have on file with your account
2. **Validate your account** by entering your Member Number
3. **Verify your identity** by entering your full Social Security Number
4. **Create your Access Code** — choose a secure 6–15 digit Access Code

Available only within U.S. territories and the U.S. mainland.

We highly encourage members to enroll in **Online & Mobile Banking** to access their accounts anywhere in the world.

MAIN MENU

At any time, press 3* to return to the main menu to select a different service or explore additional options.

VOICE RECOGNITION

Use our voice recognition system for a faster, hands-free experience.

ACCOUNT BALANCE

Access your current balance information quickly and securely, including savings, checking, loan, and other eligible accounts.

ACCOUNT HISTORY

Review recent transactions to stay informed about your account.

CROSS-MEMBER TRANSFERS

Transfer funds to another member's account with confidence using our secure cross-member transfer service.

FUNDS TRANSFER OR PAYMENT

Move money between your accounts or make a payment with ease through our convenient transfer and payment options. Enjoy a hassle-free way to access money via credit card cash advances or line-of-credit drawdowns.

CARD SERVICES

Manage your debit or credit card, including activation and deactivation.

CHANGE YOUR ACCESS CODE

Update your access code to maintain the highest level of security for your account information.

CREDIT UNION INFORMATION

For Member Center locations, hours, and services, please visit our website at coast360fcu.com